

Annual Report

The Greater Dover New Philadelphia
Food Pantry

Calendar Year 2023

Jim Rice, Editor

Jkrice1@aol.com

330-339-3051

Board Approved

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1. Introduction

The goal of the Greater Dover New Philadelphia Food Pantry is to end hunger in our service area. To accomplish this goal, we provide food assistance to any person in need in the greater Dover–New Philadelphia areas, including most of Tuscarawas County and many surrounding communities. The Food Pantry is a 100% volunteer organization, governed by a Board of Directors (see Appendix A) and supported by a diverse group of community organizations and individuals as a 501 c (3) charity. It is a member agency of the Akron Canton Regional Foodbank, and, through them, is linked to a system of state and federal food assistance programs.

2. Brief History

In the summer of 2007, at the urging of Jack Ream from the Trinity Episcopal Church food pantry, the Tuscarawas County Council for Church and Community and the United Way assembled a group of churches and other organizations in the area that had individual food pantries to consider consolidation into one large community pantry. The original reason for this consolidation was to be able to reach more people who needed food and to ensure a more equitable distribution of the food available. The Committee included a representative from Tuscarawas County Job and Family Services, the Friends of the Homeless, the Salvation Army, and 11 area churches. After several months of deliberation, on January 25, 2008, the new Greater Dover New Philadelphia Food Pantry opened for the first time in the basement of the Salvation Army building. In December of that year, the Food Pantry moved to its present location at 420 West 3rd Street, Dover (the warehouse of the former Buehler’s store in Dover, which is now owned by Burning River Church). The mailing address is the Greater Dover New Philadelphia Food Pantry, PO Box 95, Dover, OH 44622. An alternative mailing address at the Pantry is now available – 422 West Third Street, Dover, OH 44622.

3. Service Philosophy and Statistics

Our operations are based on a few simple and important principles:

- No one in need is ever turned away
- Honesty is assumed
- Recipients can come every time we are open, and they can come from anywhere. The Food Pantry is open twice each week, normally 5-8 PM on Thursday and 9-noon on Friday. Generally, we begin by serving the handicapped first.
- We are a free-choice pantry, in which our recipients push grocery carts through the facility to choose the items they want from those available. Usually, we had ~30 food items for each weekly distribution.
- A limited delivery program is available for those who cannot reach us in person or by proxy.

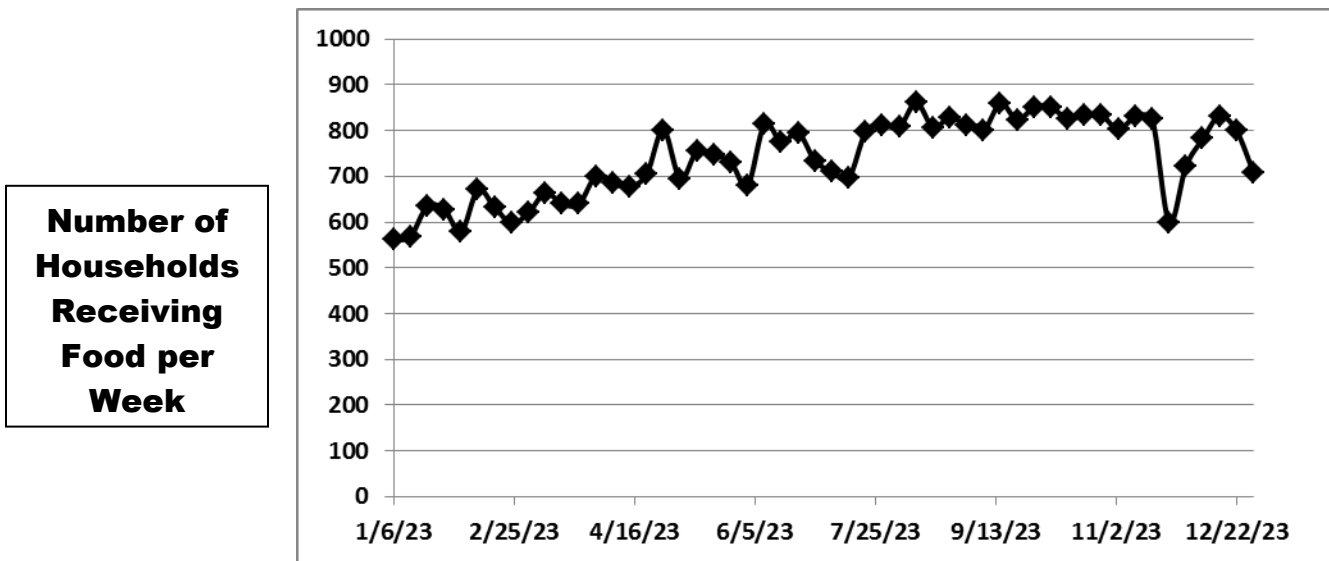
Eligibility to receive food from our Food Pantry is defined each year by Ohio Job and Family Services as an income level that is normally at or below 200% of the federally defined poverty level for their family size. Under these guidelines, US census data indicate that about 35% of the residents of Tuscarawas County are eligible for food assistance, such as that provided by our Food Pantry.

We use FreshTrak, a web-based system developed to replace the TEFAP (The Emergency Food Assistance Program) form and to record data regarding our recipients and their visits. Through FreshTrak, we can track a wide range of statistical information relating to those we serve. In addition,

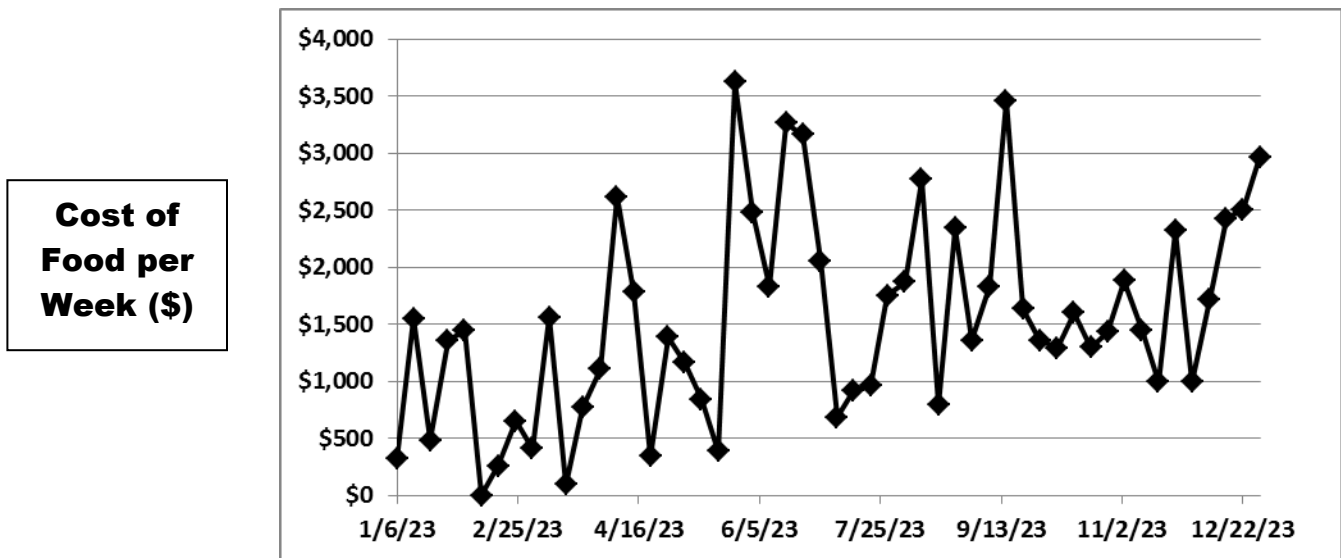
we keep a separate, weekly record of food received and distributed. Together, these sources provide most of the information presented in this annual report.

The following three charts show three important elements of our service statistics - the number of families that we served each week, the cost to us of food received, and the net pounds of food distributed. These data include both those families coming to the Pantry and those to whom we delivered each week. A separate analysis of our deliveries is presented later.

The first chart below shows the number of households that received food (vertical axis) each week over the year (horizontal axis). The average number of households receiving food in a week was 738, which is our highest number on record. Total service events for the year were over 38,000, a 30% increase over last year.



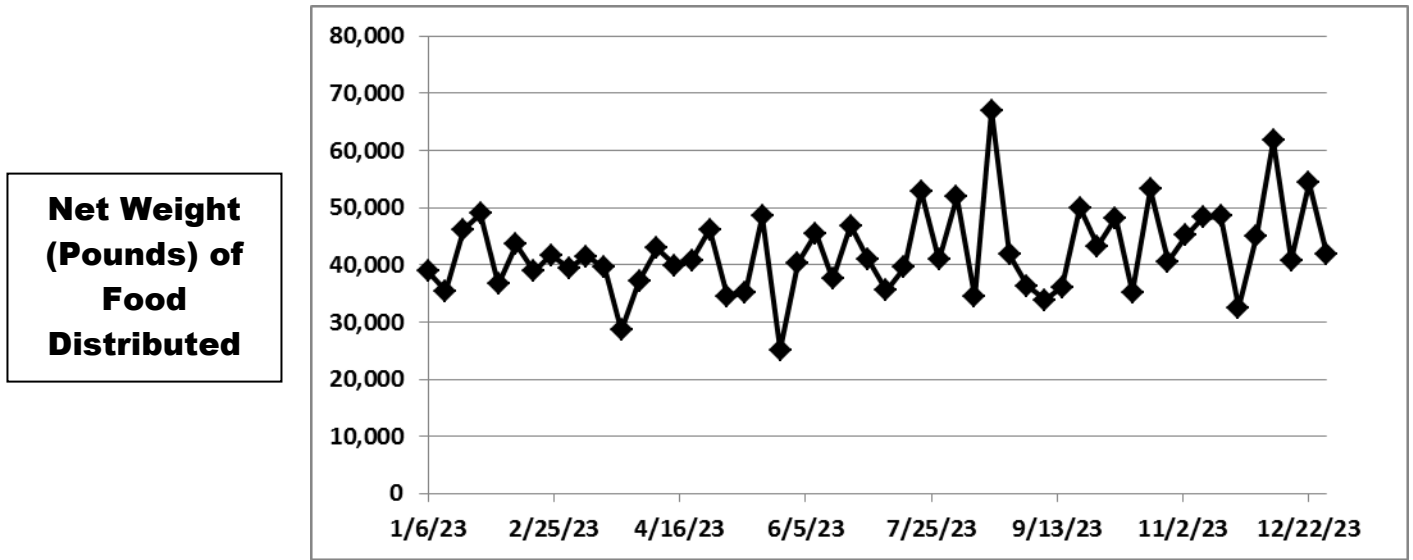
The next chart shows the weekly cost of food (vertical axis) over the year.



The average cost to us of food per week was \$1,528. The spikes in weekly food costs were caused by using the purchase menu of the Akron Foodbank to supplement the lack of food items on the free and

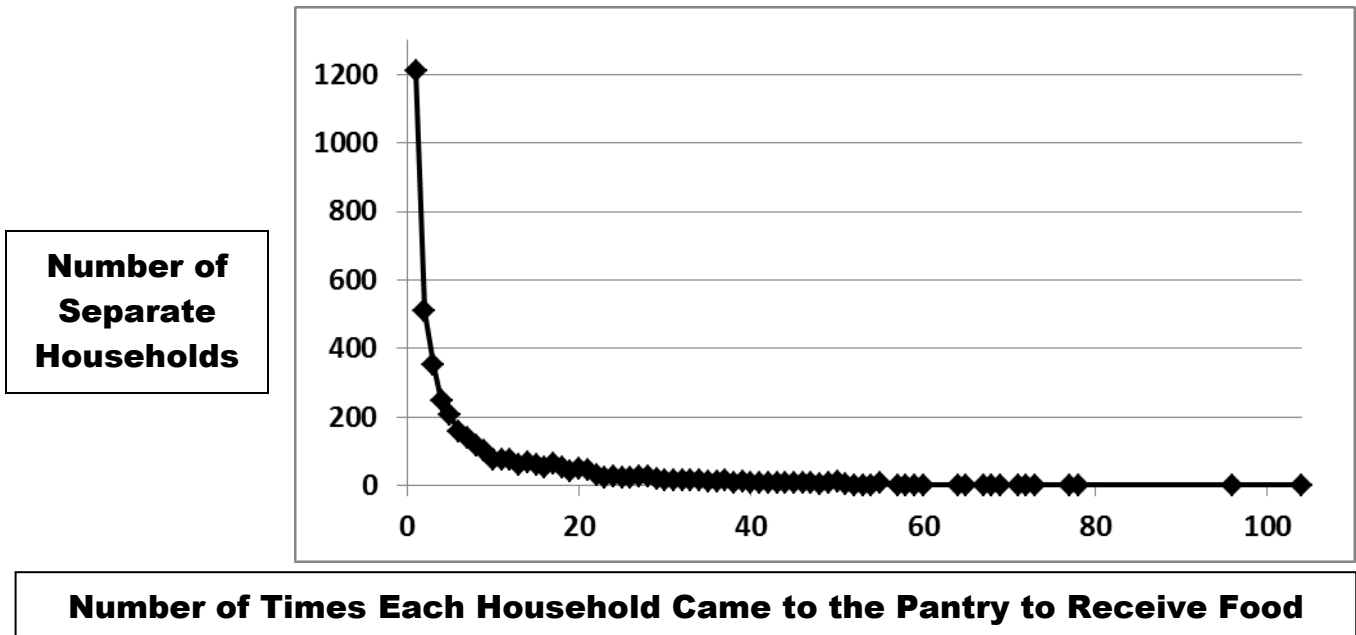
service-fee menu. Discussions of the economics of the food available to us from the Foodbank is beyond the scope of this report, but suffice it to say, the net cost to us averaged only 3.6 cents per pound over the year.

The following chart shows the net weight of food distributed each week (vertical axis) during the year. (Net weight refers to the actual weight of food distributed, not including the weight of any packaging material, boxes, cans, etc.)



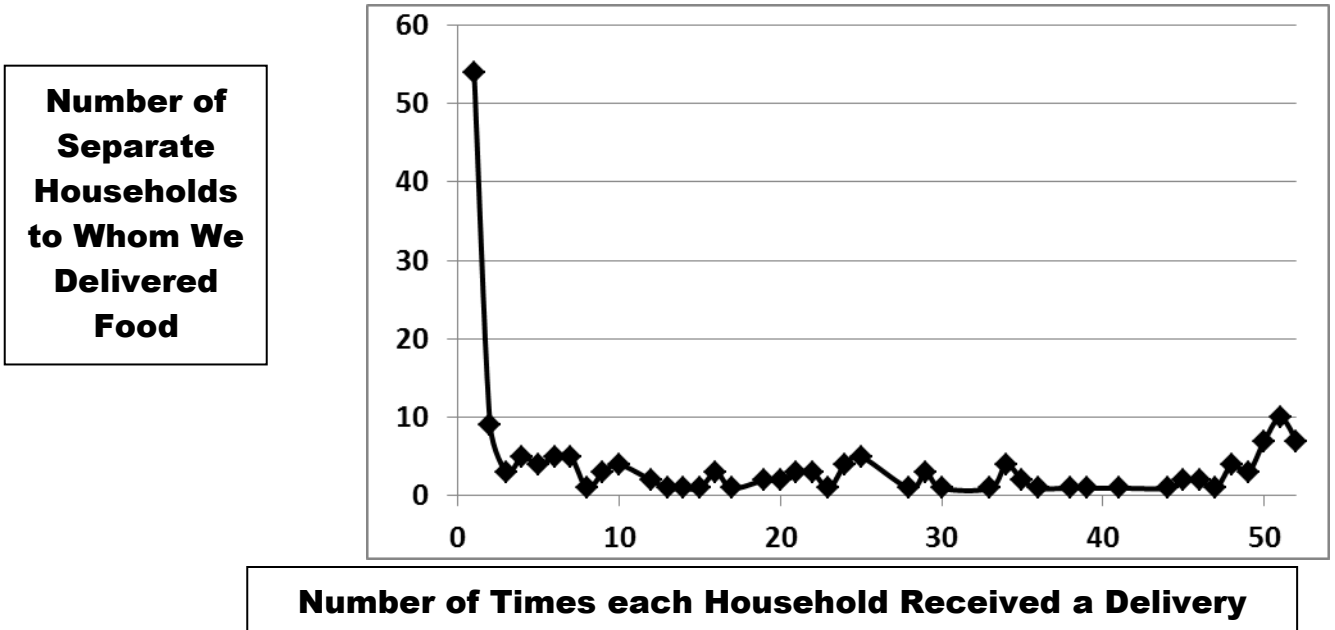
The average net weight of food distributed each week was 42,289, and the total net weight distributed for the year was 2.2 million pounds. On average, each family received 57.2 pounds of food per visit, which is about 17% less than last year and continues a three-year downward trend.

An important statistic in helping us understand how well we are serving the families in our community is displayed in the next chart, which shows the number of separate households (vertical axis) versus the number of times (horizontal axis) each separate household (family) came to the Pantry to receive food, not including deliveries. Note that we have no restrictions on the number of times a family can come to the Food Pantry to receive food, and we were open 104 times during the year.



We served a total of 4,342 separate households during the year, including deliveries. Of these, 1,346 had not been served by us before. The average number of times any one family came to the Pantry during the year was 8.4, which is about 1 time more often than last year. This number is small compared to how often they could come, 104, which indicates to us that the majority of people come only when they really need us. Only 2% of families came as often as 44 or more times in the year.

Each week, we delivered food to households that could not otherwise get food from us. This year, we delivered to 175 separate households, 46 of which were new. We made an average of 62 deliveries per week and an average number of deliveries per household of 18 per year. This next chart shows the number of separate households (vertical axis) versus the number of times we delivered food to that household (horizontal axis) during the year.



The data indicates a cluster of about 24 families to whom we delivered almost every week.

The following table lists each county for which at least 10 or more different families came to the Pantry to receive food at least once during the year.

2023		
Different Families Served by County		
Choice Pantry (not including Deliveries)		
Unduplicated		
County	Families	Percent
Tuscarawas	2612	62.1%
Stark	1044	24.8%
Carroll	192	4.6%
Harrison	122	2.9%
Guernsey	65	1.5%
Coshocton	54	1.3%
Summit	20	0.5%
Wayne	17	0.4%
Holmes	16	0.4%
Jefferson	14	0.3%
Belmont	11	0.3%
Mahoning	10	0.2%
Portage	10	0.2%
All other	17	0.4%
Total	4204	100.0%

While most families served came from Tuscarawas County, a significant number of families came from Stark County. Appendix B contains a map of where the families lived that received food from the Pantry last year. Each dot represents a different household, and the size of the dot is an indicator of how often they were served during the year. As is evident from the map, the Pantry served families across an extensive area, about 2400 square miles.

4. Food Types

The product type, shipped weight, cost, and value of the food and other items received from the Akron Canton Regional Foodbank are shown in the table below. (Data courtesy of the Akron Canton Regional Foodbank)

Greater Dover New Philadelphia Food Pantry

2023 Distribution

Product Type	Cost to		
	Weight	Food Pantry	Food Bank Value/Cost
02-Baby Food/Formulas	630	\$0	\$1,210
03-Beverages	110,934	\$806	\$202,392
04-Bread/Bakery	1,000	\$0	\$1,920
05-Cereal	19,026	\$2,603	\$28,987
06-Meals/Entrees/Soups	118,060	\$9,361	\$162,959

07-Dairy Products	121,310	\$1,234	\$143,896
08-Desserts	1,400	\$0	\$2,688
09-Dressing	14,695	\$0	\$27,285
10-Fruits Canned/Frozen	60,797	\$1,346	\$70,274
11-Grains	25,530	\$1,200	\$32,390
12-Health/Beauty Care	6,345	\$76	\$11,785
13-Cleaning Products	3,360	\$0	\$6,451
14-Juices	47,763	\$1,184	\$42,766
15-Meat/Fish/Poultry	144,296	\$22,153	\$331,276
16-Mixed/Assorted	149,757	\$0	\$286,480
19-Paper Products-Household	160	\$0	\$307
21-Pasta	15,650	\$2,364	\$14,385
23-Non-Meat Protein	166,179	\$16,917	\$224,029
24-Rice	41,332	\$2,598	\$25,861
25-Snack Foods/Cookies	115,349	\$1,992	\$225,973
26-Condiments	203,767	\$3,840	\$354,580
27-Vegetables Canned/Frozen	160,588	\$11,082	\$161,712
28-Produce	806,260	\$0	\$387,885
Grand Totals:	2,334,188	\$78,757	\$2,747,490

Note that the total cost to us of the food we received is only about 3% of the actual value. Nearly 1 million pounds was free, including 228,530 pounds of Market Place items that were delivered to us the first and third Thursday of each month.

We receive less than 4% of our food from sources other than the Akron Canton Regional Foodbank, including donations of food items throughout the year from a variety of individuals and organizations. The most significant of these other sources is bread and miscellaneous bakery items we obtain from the SH Agape Bread Ministry for about \$2 per flat (10-15 loaves). The total weight of bakery received from Agape was about 65,000 pounds.

5. Financial Data

The following table gives an accounting of the total donations received and expenses paid for the year. We are a 100% volunteer organization, so there are no personnel costs. We received 28% of our donations from churches, 45% from businesses or other organizations, and 27% from individuals.

2023 Financial Information

Donations \$158,271

Expense Items

Food	\$75,111
Truck	\$13,585
Utilities/Provider	\$10,503
Supplies	\$8,057

Maintenance	\$2,591
Insurance	\$1,209
Other	\$19,460
Total Expenses	\$130,516

6. Comparison and Summary Metrics

The following table shows a number of metrics comparing our performance in calendar year 2023 with previous years going back to calendar year 2009.

	Number of household visits per week	Pounds of food distributed per week	Meals per individual per week*	Pounds of food distributed to average family per year	Pounds of food per household per visit	Cost of food delivered per week	Cost of food per pound
CY2023	739	42,289	15.3	503	57.2	1528	0.036
CY2022	561	38,417	17.9	514	68.5	\$1,639	\$0.043
CY2021	518	37,065	19.2	415	71.5	\$211	\$0.006
CY2020	732	53,383	18.8	394	72.9	\$1,733	\$0.032
CY 2019	713	54,196	18.4	517	76.0	\$2,235	\$0.041
CY 2018	596	47,566	20.0	503	79.8	\$1,628	\$0.034
CY 2017	579	46,141	20.0	526	79.7	\$1,867	\$0.040
CY 2016	556	42,354	19.2	502	76.1	\$1,750	\$0.041
FIS 2015/2016	589	40,600	17.3	455	69.0	\$1,885	\$0.046
FIS 2014/2015	634	40,339	15.4	442	63.6	\$2,528	\$0.063
FIS 2013/2014	559	37,202	16.8	474	66.6	\$2,396	\$0.064
FIS 2012/2013	566	37,641	16.7	476	66.5	\$2,103	\$0.056
FIS 2011/2012	507	33,370	16.8	480	65.8	\$1,609	\$0.048
FIS 2010/2011	430	28,109	16.9	448	65.3	\$1,455	\$0.052
CY 2009	260	14,627	15.2	269	56.1	\$1,680	\$0.114
	* Calculation based on 1.2 pounds of food per meal						
	Number of different families served per year	Median number of visits by each family per year	Average number of visits by each family per year	Number of individuals per household	Percent seniors	Percent adults	Percent children
CY2023	4352	3	8.8	3.11	20	47	33
CY2022	3,638	2.7	7.5	3.19	14%	52%	34%
CY2021	4146	2	5.8	3.11	19%	54%	27%
CY2020	7180	2	5.4	3.24	16%	53%	31%
CY2019	5,433	2.0	6.8	3.44	17%	49%	34%
CY2018	4,945	2.0	6.3	3.33	16%	51%	33%

CY 2017	4,535	2.0	6.6	3.3	17%	50%	33%
CY 2016	4,368	2.0	6.6	3.30	17%	50%	33%
FIS 2015/2016	4,601	2.1	6.6	3.34	17%	50%	33%
FIS 2014/2015	4,748	2.4	6.9	3.44	15%	52%	33%
FIS 2013/2014	4,084	2.5	6.6	3.32	13%	53%	34%
FIS 2012/2013	3,974	2.7	7.2	3.32	13%	53%	34%
FIS 2011/2012	3,630	3.3	7.3	3.26	16%	52%	32%
FIS 2010/2011	3,262	3.2	6.86	3.21	16%	51%	33%
CY 2009	2,808		4.8	3.08	11%	55%	34%

We believe these data show that the operational efficiency of the Food Pantry is high and continues to remain so. We are serving a large number of families, as often as they wish to come, while maintaining almost the desired amount of food per family per visit, and we are doing so at an affordable cost to the community. This food and cost performance, as well as our ability to serve so many families in need, would not be possible without the support of the Akron Canton Regional Foodbank, from which we acquire more than 96% of the food we distribute and whose large size, supportive service policies, and operational efficiency enable our success.

7. Discussion

In addition to our weekly food distribution programs, we continue to be a distribution site for the federally sponsored Commodities Supplemental Food Program. Each month we distributed a food box, supplied by the Program, to 50 eligible seniors in Tuscarawas County.

Also, we have continued to serve as the weekly food drop site for several local agencies, including the Salvation Army; the Advocacy, Choice and Empowerment Club; the Sugarcreek UCC school backpack program; the Zion UCC backpack program; and the Dover CC backpack program. The TUFF bags backpack program, for which we are the agency responsible to the Akron Foodbank, has their items delivered to their own warehouse twice each month (the first Thursday and the third Tuesday).

Each week, we make use of essentially all the floor space available for food distribution and for dry, refrigerated, and frozen storage. The total number of hours we are open appears adequate to meet the demand, and the current schedule of 7 to 8 truck deliveries per month, when coupled with adequate menu items, is almost enough to meet our food-per-family-visit goal. The goal is six days of meals per week per individual and this year we fell short by ~1 day. The primary reason for this shortfall is that the weight of market place deliveries (twice per month) is only about a third of what it was three years ago.

8. Conclusion

Since its small beginnings in the basement of the Salvation Army building in January 2008, the Greater Dover New Philadelphia Food Pantry has undergone significant change to become a major force in ending hunger in the Tuscarawas River Valley. Thanks to the financial support of the community, the volunteer efforts of countless individuals, and the availability of the Akron Canton Regional Foodbank, the Greater Dover New Philadelphia Food Pantry is making a critical difference in the lives of those in need of food in our area.

Appendix A
Members of the Board of Directors of the Greater Dover New Philadelphia Food Pantry
(12/31/2023)

Member	Affiliation
Jack Ream	Trinity Episcopal Church, New Philadelphia
Steve Mastin-Chair	Moravian Council of Churches
Bill Fritz-Treasurer	Trinity Episcopal Church, New Philadelphia
Sally Walker - Secretary	First Presbyterian Church, New Philadelphia
Kevin Alexander	St Joseph Catholic Church, Dover
Lt. Andrew Behr	Salvation Army, Dover
George Billiter	Church of New Hope
Bob Feutz	St John United Church of Christ, Dover
John Herzig	Toland Herzig Funeral Homes and Crematory, Inc
Linda Jones	Life Bridge, Dover
Cindy McComb	Broadway Global Methodist Church, NP
Joseph Pusateri	St Joseph Catholic Church, Dover
Jim Rice	First United Methodist Church, New Philadelphia
Barbara Sandy-Vice Chair	Emmanuel Lutheran Church, New Philadelphia
Marty Skelton	New Pointe Community Church, Dover
Gary Sterrett	First United Methodist Church, Dover
Kay Tedrick	Otterbein Methodist Church, New Philadelphia
Harley Wheeler	Broadway Global Methodist Church, NP
Leslie Booth	Tuscarawas County Council for Church and Community

Appendix B

This map shows where each family lived that was served by the Pantry this year. The larger the dot, the more often they were served. For reference, the straight-line distance between Millersburg and Carrollton is about 44 miles, which indicates that the area we serve is on the order of 40 by 60 miles, or about 2400 square miles. (Map is courtesy of the Akron Canton Regional Foodbank)

